

Refund Policy

ALL SALES ARE FINAL! NO REFUNDS!

14 DAY MANUFACTURER DEFECT DOA EXCHANGE POLICY

Items that show no sign of physical damage and are nonfunctional due to manufacturer defects or being dead on arrival may be exchanged within our 14 day defect period with a copy of the purchase receipt. Coils can only be claimed DOA when installed by our employees.

NON-EXCHANGEABLE ITEMS

Batteries, E-Liquids, Mechanical MODS, Clearance Items, Glass Items, Coils, Gift Cards, Storage Containers, Tobacco Items, CBD, and Kratom.

Customer Best Practices

1. Try all E-liquids before purchasing!
2. Open and test your device purchases in the store.
3. Do not purchase gifts for people. Use our gift cards.
4. Ask about our current and upcoming sales!
5. Keep your Receipts!