

RETURN POLICY AND WARRANTIES

Vapor World | Vapor 100 | Vapor+ | Glass City | Tokey Tiki Smoke Shop

DEVICES

All devices, including regulated mods, come with a **14-day Manufacturer's Warranty**. We will **EXCHANGE ONLY** for manufacturer defects during this period. **CBD devices must be returned clean** for any exchanges to be considered. **NO REFUNDS**.

BATTERIES & CHARGERS

We offer a **24-hour DOA (Dead On Arrival)** warranty for batteries and chargers. Please check your items immediately after purchase. If they are not working, return them within **24 hours** for an exchange.

COILS

NO EXCHANGES on coils, unless they are **DOA**. You must test them immediately and return within **24 hours** for any issues.

DISPOSABLES

Please **try your disposable devices in-store** before leaving. We will exchange any disposable **within 24 hours** of purchase if there are issues, but only if they were tested in-store.

DELTA PRODUCTS

For **Delta products (carts and disposables)**, please inspect the items before purchase for any leaks. We offer a **24-hour exchange policy** for leaks or malfunctions, but they **must be reported immediately**.

- **Delta flower and gummies:** No exchanges unless there is a visible issue like **melted gummies or dried-out flower** upon purchase.
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KRATOM & TIANEPTINE

Please check the seals of **Kratom and Tianeptine** products in-store. **No exchanges** will be made once they leave the store.

GLASS ITEMS

All **glassware, glass accessories, and storage containers** are **FINAL SALE**. Please inspect these items carefully before leaving the store as **no refunds or exchanges** are available once they are purchased.

NITROUS OXIDE & E-JUICE

No exchanges or refunds on **Nitrous Oxide** products or **juice** once they have left the store.

KNICK-KNACKS & MISCELLANEOUS ITEMS

Most small accessory items or knick-knacks are **FINAL SALE** and will not be eligible for exchange or refund.

GENERAL POLICIES

All items must be returned with their **original packaging**. If a product cannot be exchanged due to lack of stock, **STORE CREDIT** will be offered. **NO REFUNDS, NO EXCEPTIONS.**

By purchasing products from our stores, you expressly agree to these policies and confirm that you are of the legal age to purchase vapor and related products in your state.

*If you have any concerns or questions regarding your purchase, please contact us our **Customer Care** (479) 721-7671—we're here to help and will do our best to ensure your satisfaction.*